

MIAMI CHILDREN'S HEALTH PLAN

Provider Quick Reference Guide-Early Intervention Services (EIS) and Targeted Case Management (TCM)

Miami Children's Health Plan (MCHP) will begin covering Early Intervention Services and Child Health Targeted Case Management Services effective 12/1/2018 for enrollees receiving services through the Early Steps Program. MCHP has implemented procedures to ensure enrollees continue to receive needed services and providers continue providers receive timely payment.

Continuity of Care		
<p>The 60-day period during which Miami Children's Health Plan honors all services previously authorized or initiated for members who are transitioning from another Medicaid plan or the state's Medicaid fee-for-service delivery system. During this period, MCHP will cover the continued course of treatment without authorization and without regard to provider's participation status.</p>		
Claim Submission	Claims Payment	
<p>Non-participating and participating providers may submit claims to MCHP, electronically or on paper as described below.</p> <p>For paper claims, please submit to MCHP at the following address:</p> <p style="text-align: center;">Miami Children's Health Plan PO BOX 211241 Eagan, MN 55121</p> <p>Miami Children's Electronic Payer ID: 82832</p>	<p>Non-participating providers will be paid at 100% of the Agency's fee schedule for EIS and TCM services. Single case agreements are not required.</p> <p>Participating providers will be paid at the contracted rate for EIS and TCM services.</p>	
		Claims Filing and Processing Timeframes
		<p>MCHP will process clean claims submitted electronically within 15 days and paper claims within 20 days.</p>
Authorizations		
<p>MCHP does not require authorization for Early Intervention Services or Targeted Case Management, regardless of the providers participation status, during the continuity of care period and after.</p> <p>Providers may render EIS and TCM services without authorization even if non-participating within MCHP.</p>		
Training Materials	Need Help?	
<p>Providers may access MCHP's Provider Handbook and provider training materials on MCHP's website: www.miamichildrenhealthplan.com/providers.aspx</p>	<p>For assistance with contracting, credentialing, claims, authorization, or any other questions related to EIS or TCM, please contact the MCHP's Provider Relations Representatives listed below.</p> <ul style="list-style-type: none"> Denise Castro-Sorondo (Region 9) Dcastrosorondo@evolenthealth.com (786) 624-3099 Aymee Garcia (Region 11) AYGarcia@evolenthealth.com (786) 624-3099 	
Joining the MCHP Network		
<p>Providers may contact MCHP's Provider Relations Department to complete the credentialing and contract process.</p> <p>MCHP will also reach out to non-participating EIS and TCM providers serving MCHP enrollees.</p>		
Other Important Phone Numbers		
<p>Member Customer Service (844) 243-5187</p>	<p>Provider Customer Service (844) 243-5188 (888) 843-3938 Fax</p>	<p>Utilization Management (844) 824-8768 (888) 518-5333 Fax</p>